



Fairview

Financial Assistance Policy

Plain Language Summary

What if I can't pay for my medical bills?

We offer two programs to help our patients pay their medical bills: *Charity Care* and *Medicare Partners*. These programs cover charges for many services in our clinics and hospitals.

What is Charity Care?

- This program is available to Minnesota and Wisconsin residents.
- You may qualify for free or discounted care based on your household income and assets (like a house or car). Your income may be up to four times (400%) the Federal Poverty Level.
- **Covers:** Emergency and medically needed care, as well as all retro accounts
- **Does not cover:** Out-of-network services (based on your insurance) or care from a non-M Health Fairview doctor
- Once approved, Charity Care is effective for 6 months

To Learn More or Apply

- You can access our policy and application online using the link below. Our Financial Counseling team is available to answer any questions and help you apply.
- Visit <https://mhealthfairview.org/billing/patient-billing-financial-services>
 - Please see our Financial Counseling hours below

Fairview	763-782-6639	Mon – Fri	7:00am – 4:30pm
Fairview Range Medical Center	877-390-6624	Mon – Thurs Fri	8:00am – 4:30pm 8:00am – 3:30pm
Grand Itasca Clinic & Hospital	218-999-1710	Mon – Fri	8:00am – 4:30pm

- You can also stop by the hospital information desk or call Customer Service at 612-672-6724 or toll-free at 1-888-702-4073

What is Medicare Partners?

This program helps Minnesota residents with Medicare Part A and Part B pay for deductibles and coinsurance. To learn more, call or visit:

- Senior Community Services: 952-767-0665 or www.seniorcommunity.org
- For Fairview Range & Grand Itasca Clinic and Hospital, call 1-866-679-4700

What else do I need to know?

- Fairview is in compliance with state regulatory requirements and Federal Debt Collection Practices Act (FDCPA) guidelines.
- Fairview is in compliance with the Minnesota Attorney General (AG) Agreement and 501r. This includes patient friendly billing, payment options and appropriate time for patients to pay their bills, including interest free payment plans and charity care prior to pursuing Extraordinary Collection Activity (ECA).
 - Amounts Generally Billed (AGB) is the maximum amount that will be charged for patients who apply and qualify for partial charity care to cover emergent or medically necessary care. You can find AGB information at <https://www.fairview.org/Billing/Fairview-Charity-Care>
- Self-service payment option via link: [MyChart - Pay as Guest \(fairview.org\)](https://www.fairview.org/MyChart-Pay-as-Guest)

For a copy of Fairview's Financial Assistance Policy in English or in translation, call 612-672-6426 or visit: <https://mhealthfairview.org/billing/patient-billing-financial-services>

FIIRO GAAR AH: Hadii aad ku hadasho Soomaali, waaxda luqadaha, qaybta kaalmada adeegyada, waxay idiin hayaan adeeg kharash la'aan ah. So wac 612-273-3780.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 612-273-3780.

We comply with applicable federal and state civil rights laws, including the Minnesota Human Rights Act. We do not discriminate because of race, color, creed, religion, national origin, marital status, age, disability, sexual orientation or sex.